# Hospitality Management Event Management

Unveiling the Distinctions and Synergies

Rajan Mistry

#### HOSPITALITY MANAGEMENT DEFINITION & SCOPE



#### HOSPITALITY MANAGEMENT DEFINITION & SCOPE

4

Providing exceptional guest experiences



#### HOSPITALITY MANAGEMENT DEFINITION & SCOPE

Providing exceptional guest experiences

#### Diverse sectors...

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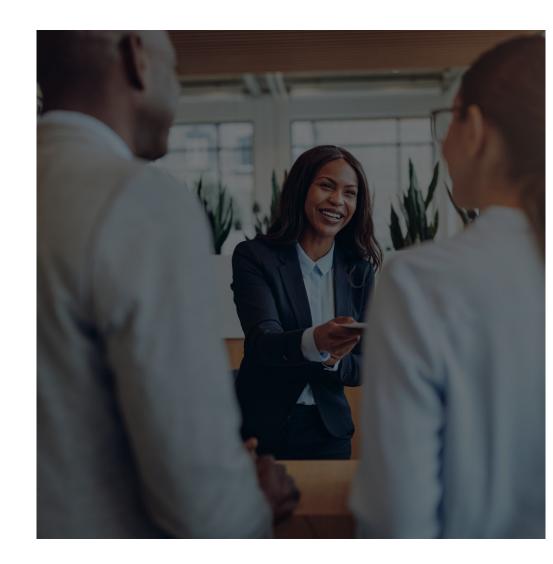


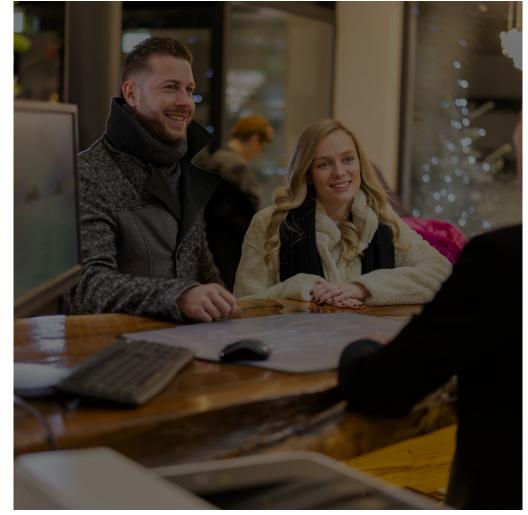




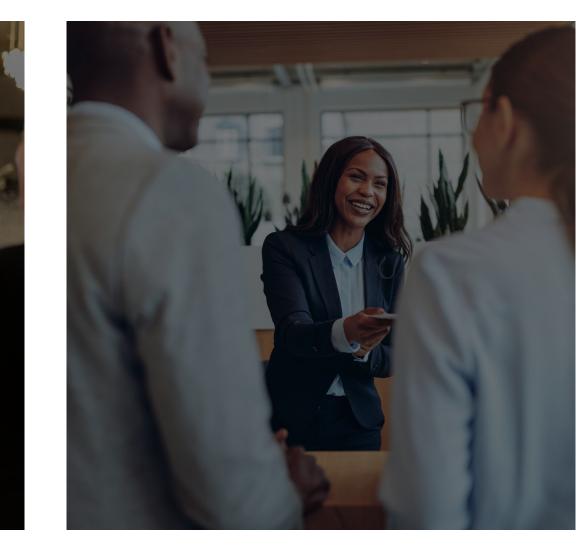


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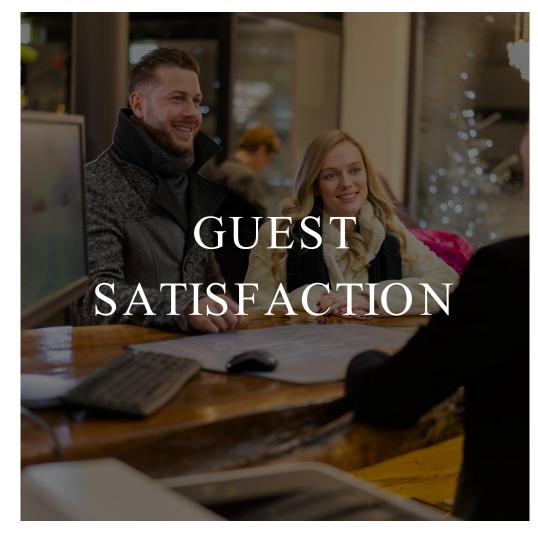


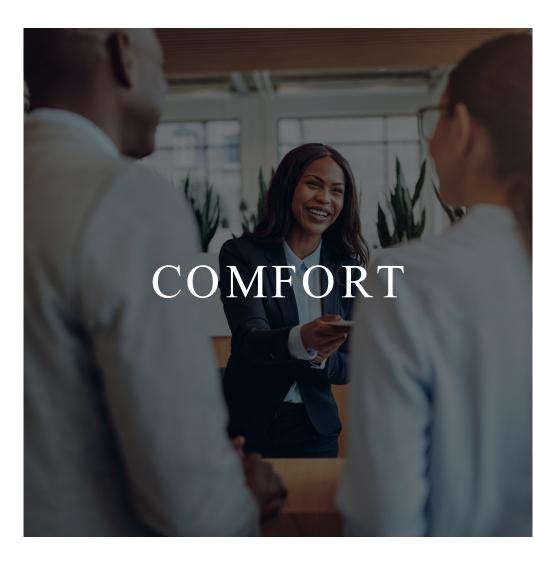




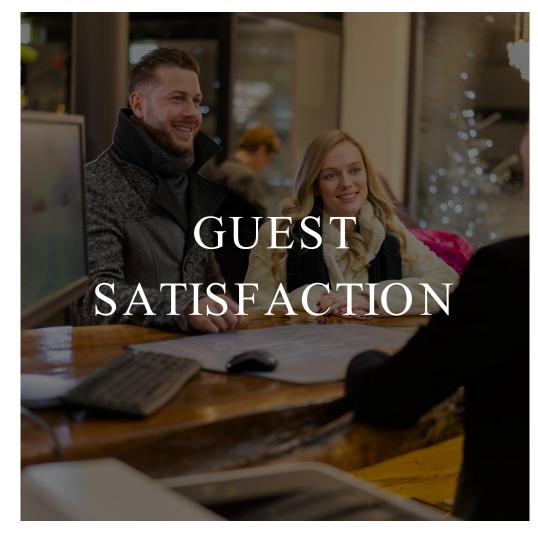


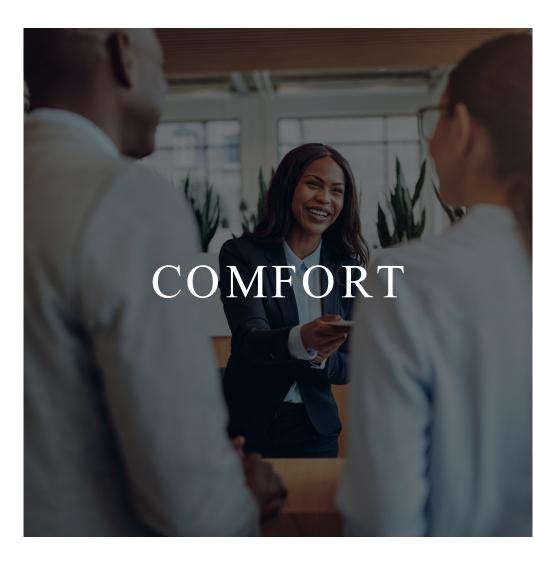














1. Managing and overseeing day-to-day operations.

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Maintaining high service standards.

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Maintaining high service standards.
Ensuring efficient front-of-house and back-of-house operations.
Strong communication and interpersonal skills.
Attention to detail and ability to anticipate guest needs.



 High guest expectations and the need for personalized experiences.



- High guest expectations and the need for personalized experiences.
- 2. Managing diverse guest demands and preferences.



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- 3. Handling guest complaints and resolving conflicts.



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- High guest expectations and the need for personalized experiences.
- 2. Managing diverse guest demands and preferences.
- 3. Handling guest complaints and resolving conflicts.
- 4. Staff recruitment, training, and retention.
- 5. Adapting to technological advancements and industry trends.



#### EVENT MANAGEMENT DEFINITION & SCOPE



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Planning and executing memorable events

#### EVENT MANAGEMENT DEFINITION & SCOPE

Planning and executing memorable events

Various types...

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etc.



#### CREATING UNIQUE EXPERIENCES THAT ALIGN WITH CLIENTS' OBJECTIVES

1. Event planning and coordination.

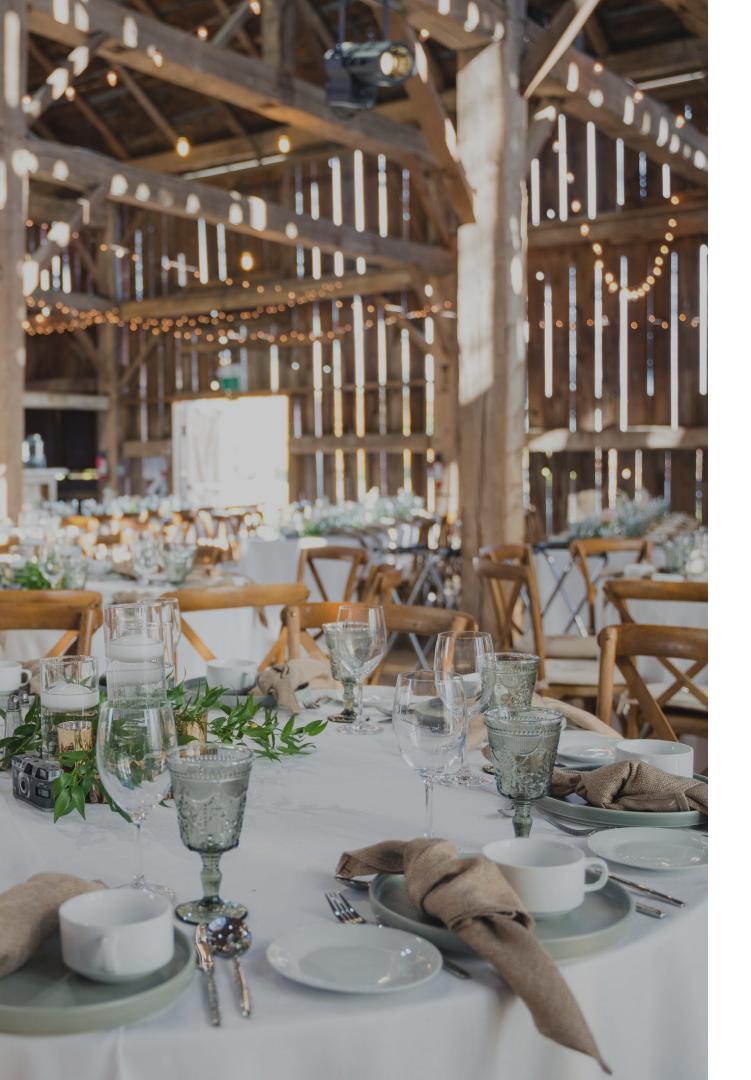


Event planning and coordination.
Budgeting and resource management.

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Vendor and supplier coordination.

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Creativity and attention to detail.

Event planning and coordination.
Budgeting and resource management.
Vendor and supplier coordination.
Creativity and attention to detail.
Time management and organizational skills.





1. Meeting clients' expectations within budgetary constraints.



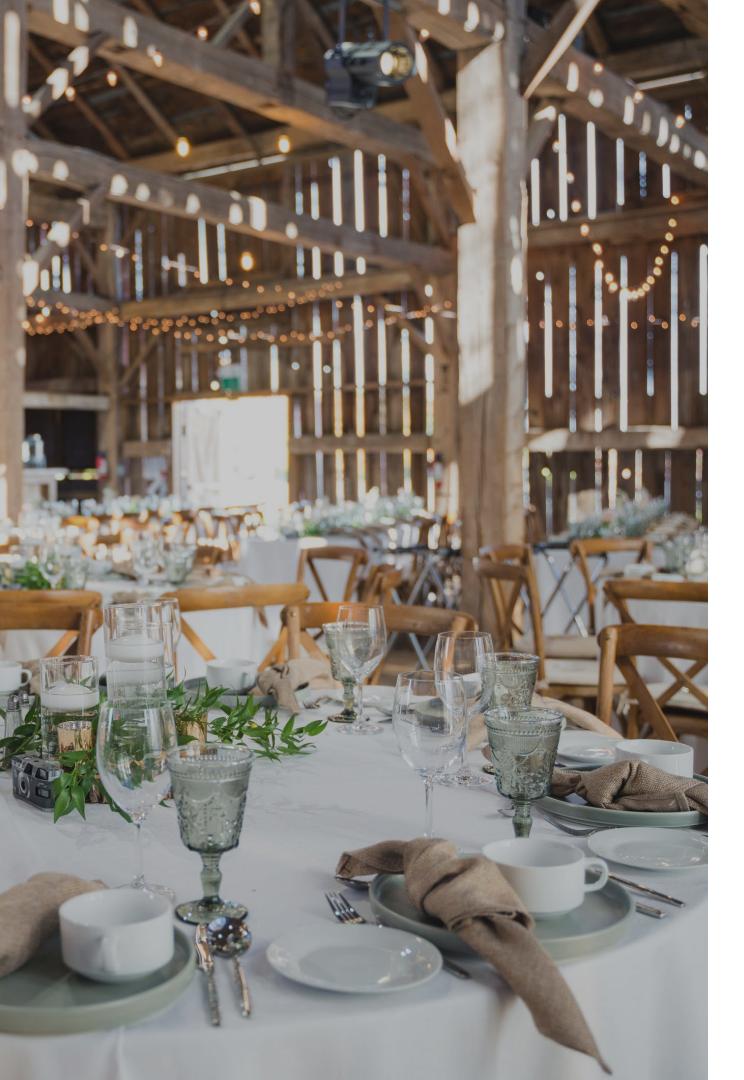
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- 2. Managing multiple stakeholders and coordinating various elements.



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- 2. Managing multiple stakeholders and coordinating various elements.
- 3. Navigating logistical challenges.



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- 3. Navigating logistical challenges.
- 4. Handling unforeseen circumstances and troubleshooting issues.



#### EVENT MANAGEMENT CHALLENGES

- Meeting clients' expectations within budgetary constraints.
- 2. Managing multiple stakeholders and coordinating various elements.
- 3. Navigating logistical challenges.
- 4. Handling unforeseen circumstances and troubleshooting issues.
- 5. Maintaining up-to-date knowledge of industry trends and innovations.

### SYNERGIES BETWEEN HOSPITALI<sup>®</sup> & EVENT MANAGEMENT

### Guest Experience

### Guest Both prioritize creating Experiences exceptional guest experiences



### Guest Hospitality expertise enh Both prioritize creating Experience the quality of events exceptional guest experience



Guest

### Both prioritize creating Experiences



Hospitality expertise enh the quality of events

Event management adds excitement to hospitality



• Effective operations management skills are critical in both fields.



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- Both require meticulous planning and coordination.



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- Both require meticulous planning and coordination.
- Synergy can optimize resources and improve efficiency.



#### SYNERGIES CUSTOMER SERVICE & COMMUNICATION

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Understanding guest preferences and exceeding expectations.

in both fields. and exceeding

#### SYNERGIES CUSTOMER SERVICE & COMUNICATION

- Strong interpersonal skills are vital in both fields.
- Understanding guest preferences and exceeding expectations.
- Effective communication with clients, guests, and team members.

### Hospitality Management Event Management

### distinct yet interconnected

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