



**NACE Experience**  
Conference for Catering and Events

AEP-Approved  
CPCE-Certified  
CSEP-Certified

**\*Help!\***

Handling Medical  
Emergencies at Events,  
for Event Professionals.



# David Egan

TRAINED: Emergency Medical Technician, Basic and Advanced Life Support, Pre-Hospital Trauma Life Support.

SERVED: Eight years with professional and volunteer ambulance services.

TAUGHT: Three years on the faculty of the Connecticut Emergency Medical Services Annual Conference.

- Event venue owner and operator for 22+ years.
- Member - Baltimore Chapter of NACE since 2002.



Welcome!



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Handling Medical  
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Lovely Bride!





Handsome Groom!



What  
Could  
Possibly  
Go  
Wrong?













Keep your eye on  
the groom.



Knee is bending.



The right arm is coming up.

Notice the hand going into the pocket.



Loosening  
his tie.

# Questions and Comments!

Don't Hold Back.

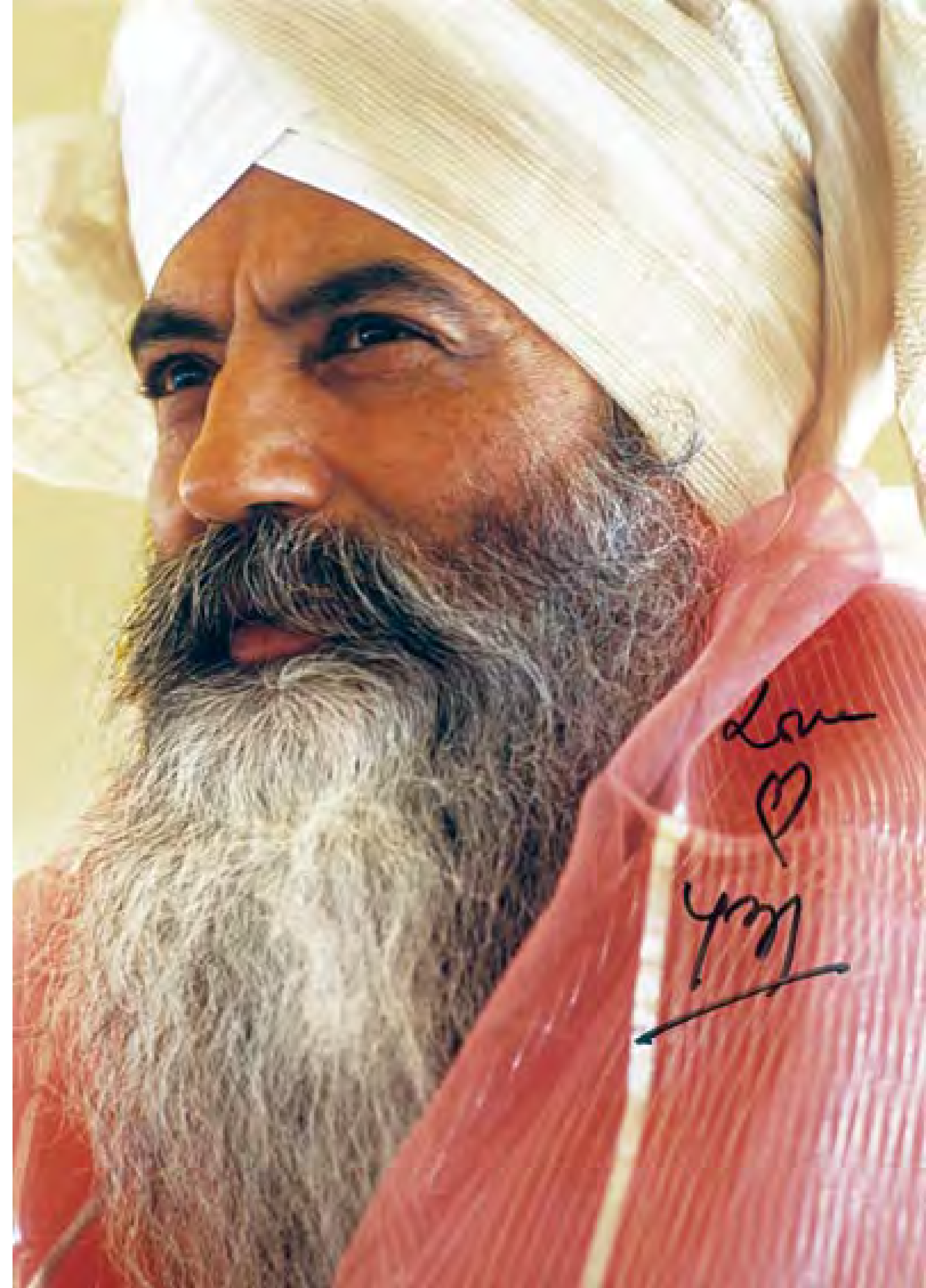




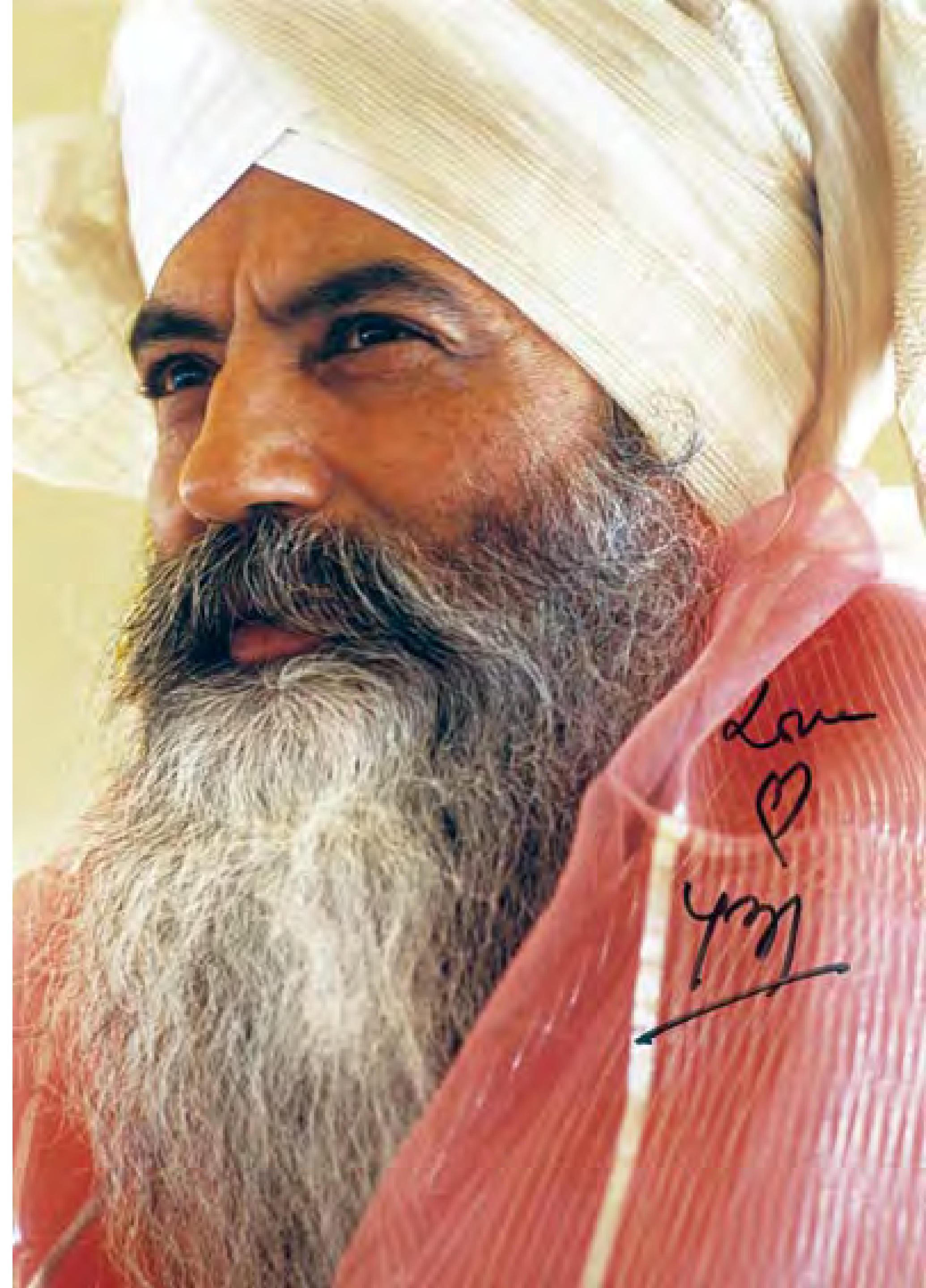


Yoda.

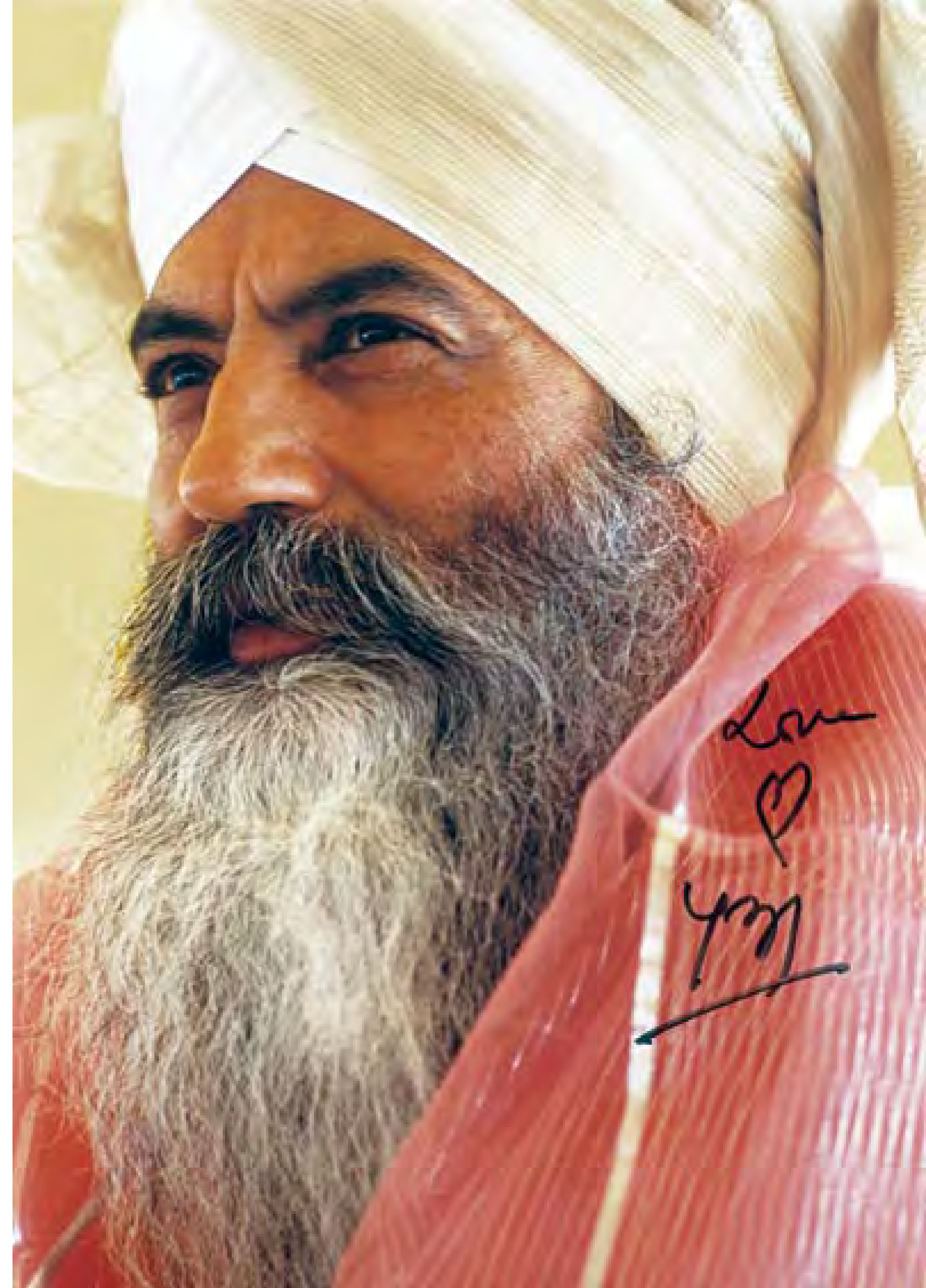
Yogi.



Presence of Mind.



Grounding.





Chaos!

Scary!



Attention Requires Presence.



Presence Requires Grounding.



Free your mind.





Create Calm.



3750

150

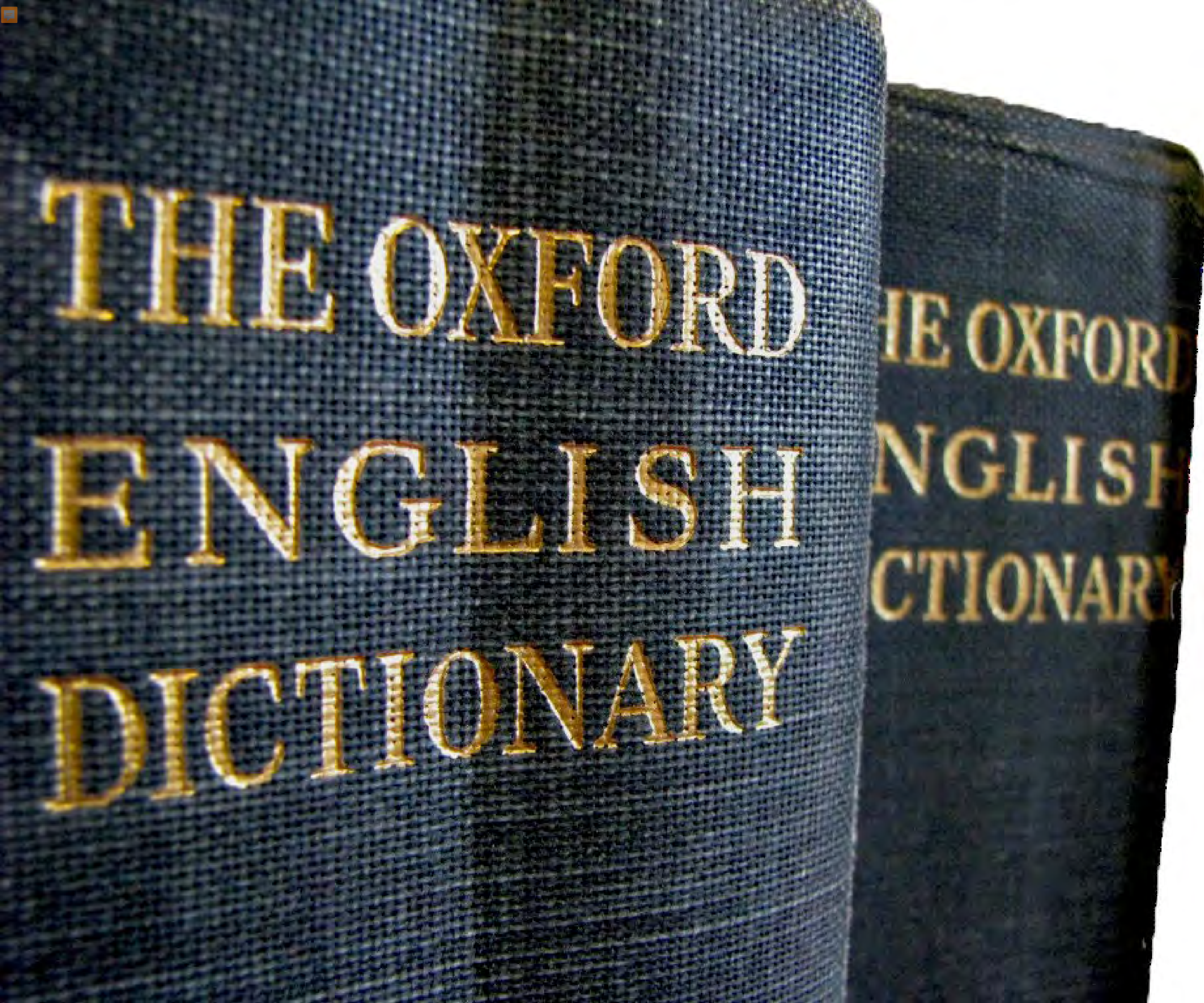
9900

397

1040

WISCONSIN  
BIKE RACK





Mindfulness.



# SITUATIONAL AWARENESS



Evergreen Ever Given — 1,312 feet long.



Evergreen Ever Given in the Suez Canal.





Evergreen Ever Forward.



Trained, Professional Pilots.



B&O Warehouse at Camden Yards — 1,116 feet long.



Evergreen Ever Forward — 1,095 feet long.



What's Wrong With This Picture?



The Pilot.

# MARCH 2022

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	1	2	3	4	5
6	7	8	9	10	11	
13	14	15	16	17	18	
20	21	22	23	24	25	
27	28	29	30	31	1	

# APRIL 2022

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

35 days.



# Maryland

\$676,200!



Oops.



Embrace “Situational Awareness”!



Is it **safe** for you **to enter**?

What appears to have been **the cause?**

How many **people** appear are **involved**?

How **might** the situation **develop**?



How is the rest of **the event** responding?



Time matters!

# DOON'T PANIC





Loosening  
his tie.

Things people do (or don't do)  
that contribute to their having  
a medical emergency include...



Eat Poorly.



Not Eat  
Enough.

# Overconsume Alcohol.







Choose to Wear  
Constricting Clothing.



# Miss Prescription Drug Doses.





Release  
Emotions.


Develop  
Anxiety.





Not Dress  
For The Weather.

The Result?



Medical Emergency!



First Look.

Pause... Breath...

Practice Situational Awareness.



Is it **safe** for you **to enter**?

What appears to have been **the cause?**

How many **people** appear are **involved**?

How **might** the situation **develop**?

How is the rest of **the event** responding?

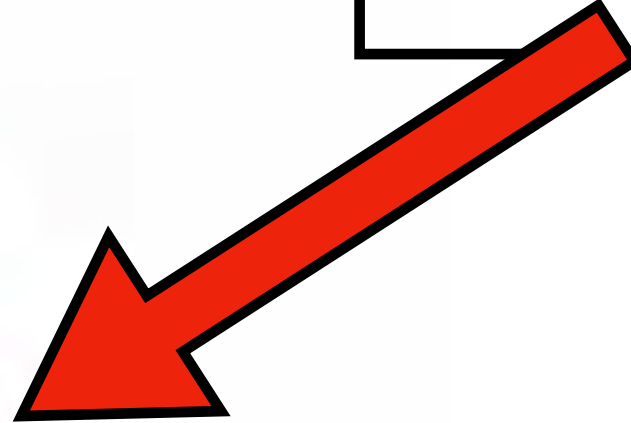
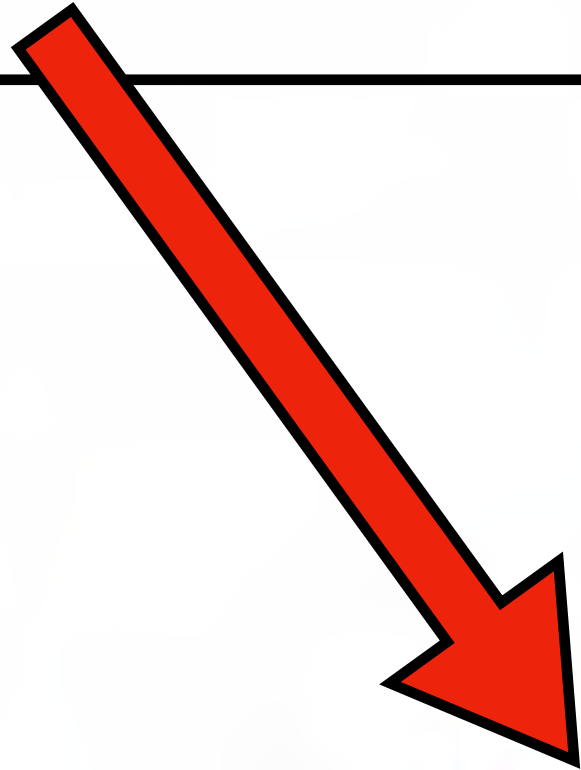
# Immediate Assessment.





The Patient.

You.



Create Space.



Create Calm.

Meanwhile, All Around You Is An Event...

Tell me about this wedding?

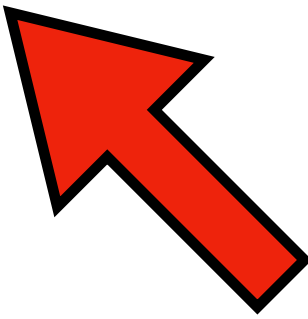
Tell me about this event?

Collect Information.

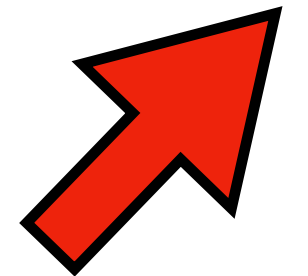
Tell me what happened?

What caused it to happen?

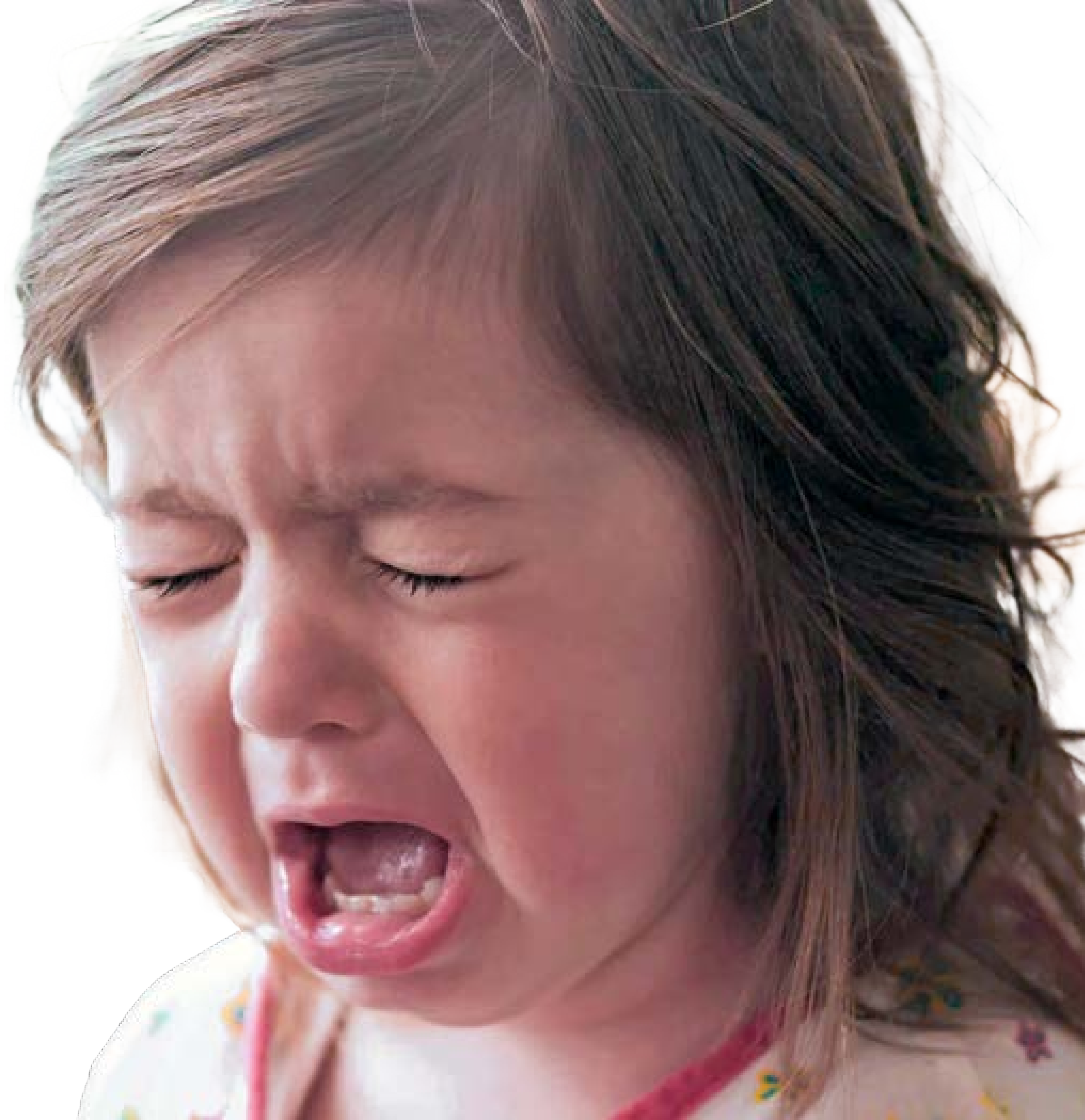




Age Makes a Difference.



**UNDER  
5 years old-ish.**



**OVER**  
**70 years old-ish.**



Bystanders.

Opinions  $\neq$  Facts.



Make Command Decisions!



Feels Like This!

Focus — with Resolve!





Good Catch!



Call 911?



When in doubt, call them out!

The

Perceived

# Potential

# Outcome

of the patient



is **ALWAYS** the deciding factor

for an ambulance being called...or not.

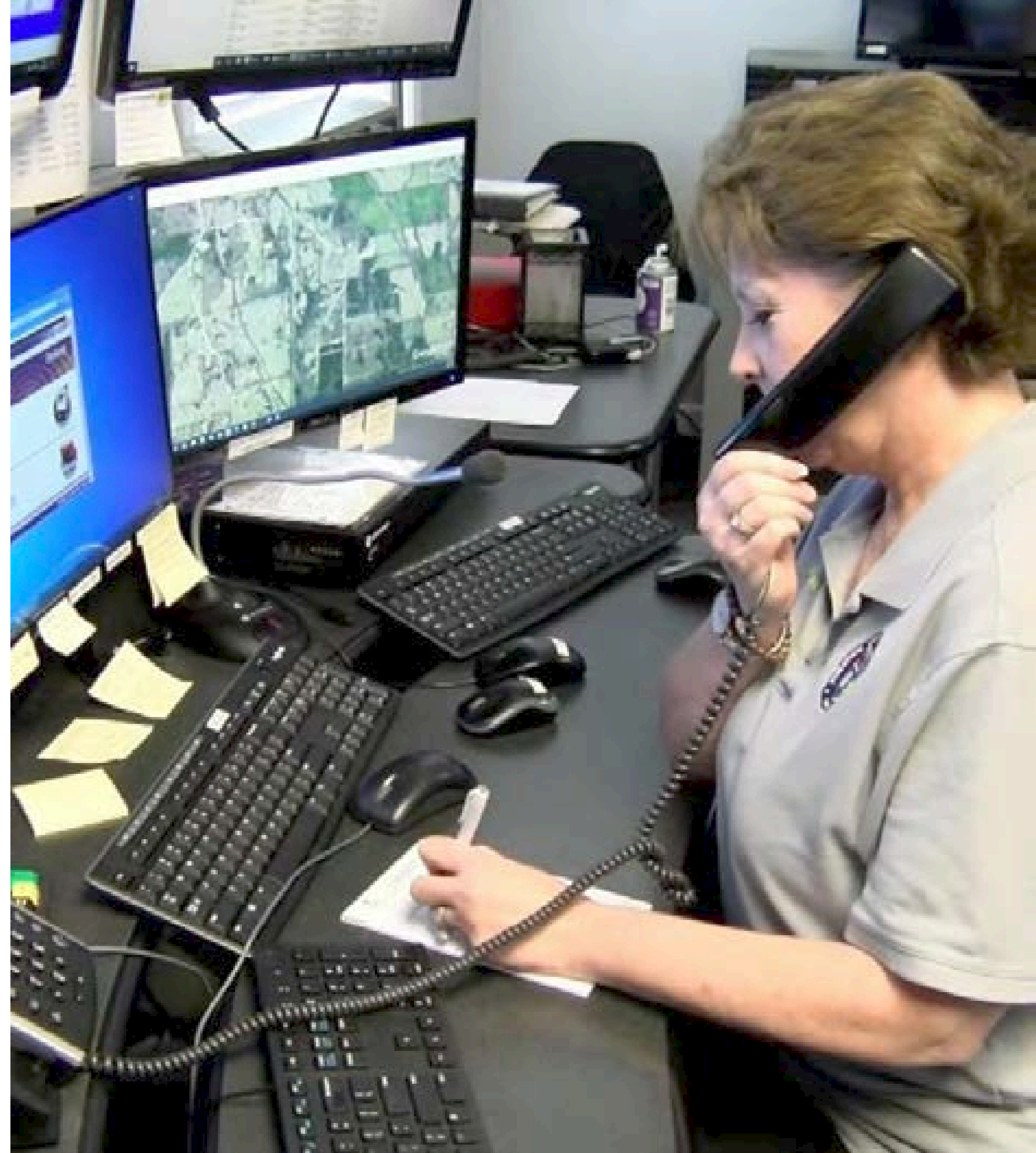
The perceived potential outcome  
of the patient is ALWAYS  
the deciding factor for  
an ambulance being called or not.

Avoid Further Harm.

**ONE** Person  
(Not You)  
Calls 911.



# Questions and Instructions.



# ONE Person (Not You) Meets The Ambulance.





**ONE** cool, calm, and collected person (You!) talks to the ambulance crew when they get to the scene.





Quiet,  
Cool,  
Peaceful  
Room.



Food (lack of).  
Drink (alcoholic).  
Heat (environmental)  
Emotions (anxiety).



Conditions that you might encounter.

Fainting.  
Bleeding.  
Seizures.

Heat-Related Medical Conditions.  
Trip And Fall-Related Injuries.

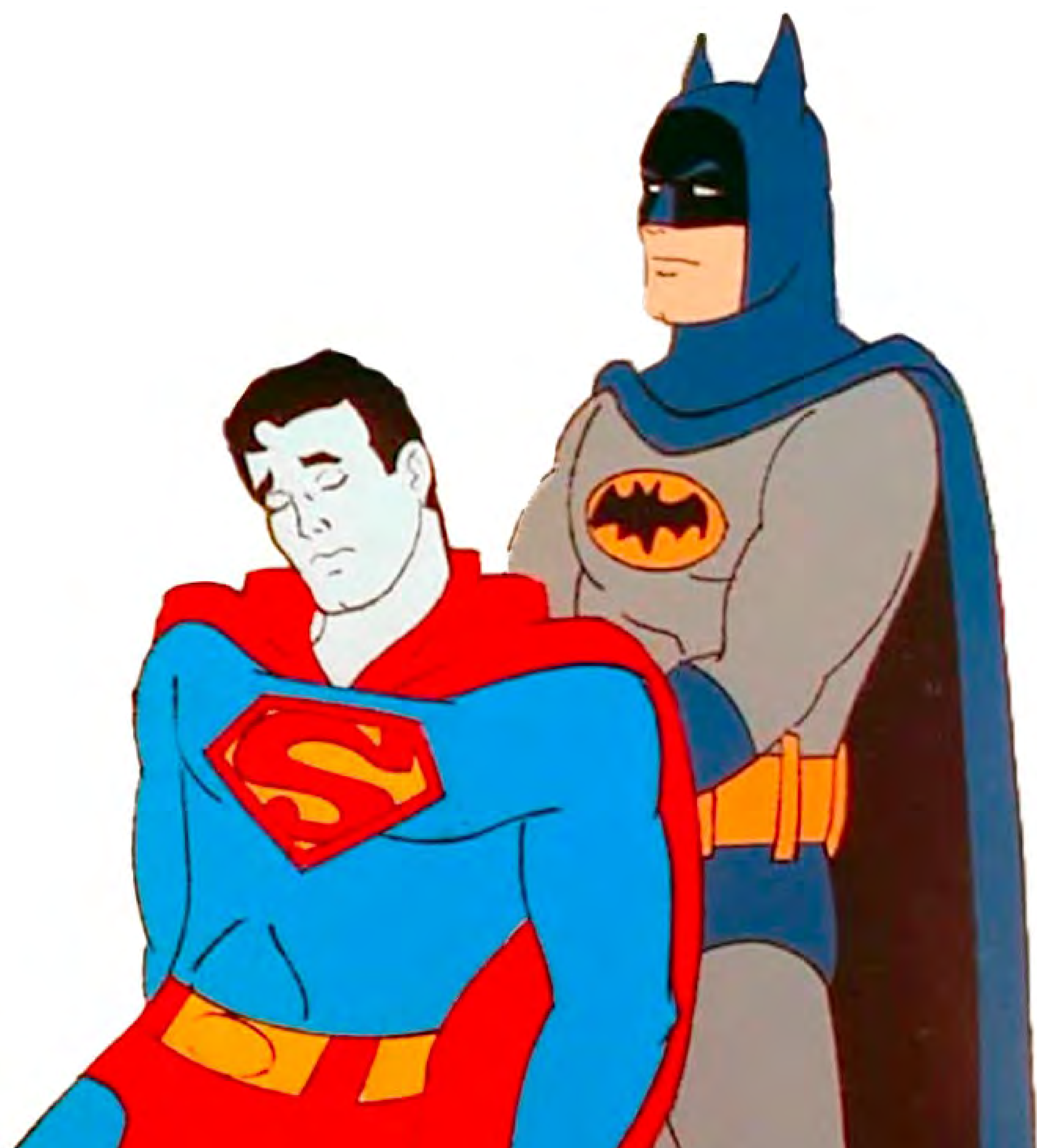
# Fainting

Weak and dizzy;

Close to losing consciousness;

A sudden loss of consciousness.

Fainting!



Bleeding!



She's accused of four murders.  
She's only guilty of three.

# BLOOD SUGAR

A NOVEL

Sascha  
Rothchild

## Diabetic Emergencies! (Two Fun Types!)





Type 1 Diabetics.  
May Need Insulin.  
\*Call 911.\*



**Type 2 Diabetics.**  
**May Need Glucose (Sugar).**  
**\*Treat and Release.\***



Good  
Sources  
of Sugar!

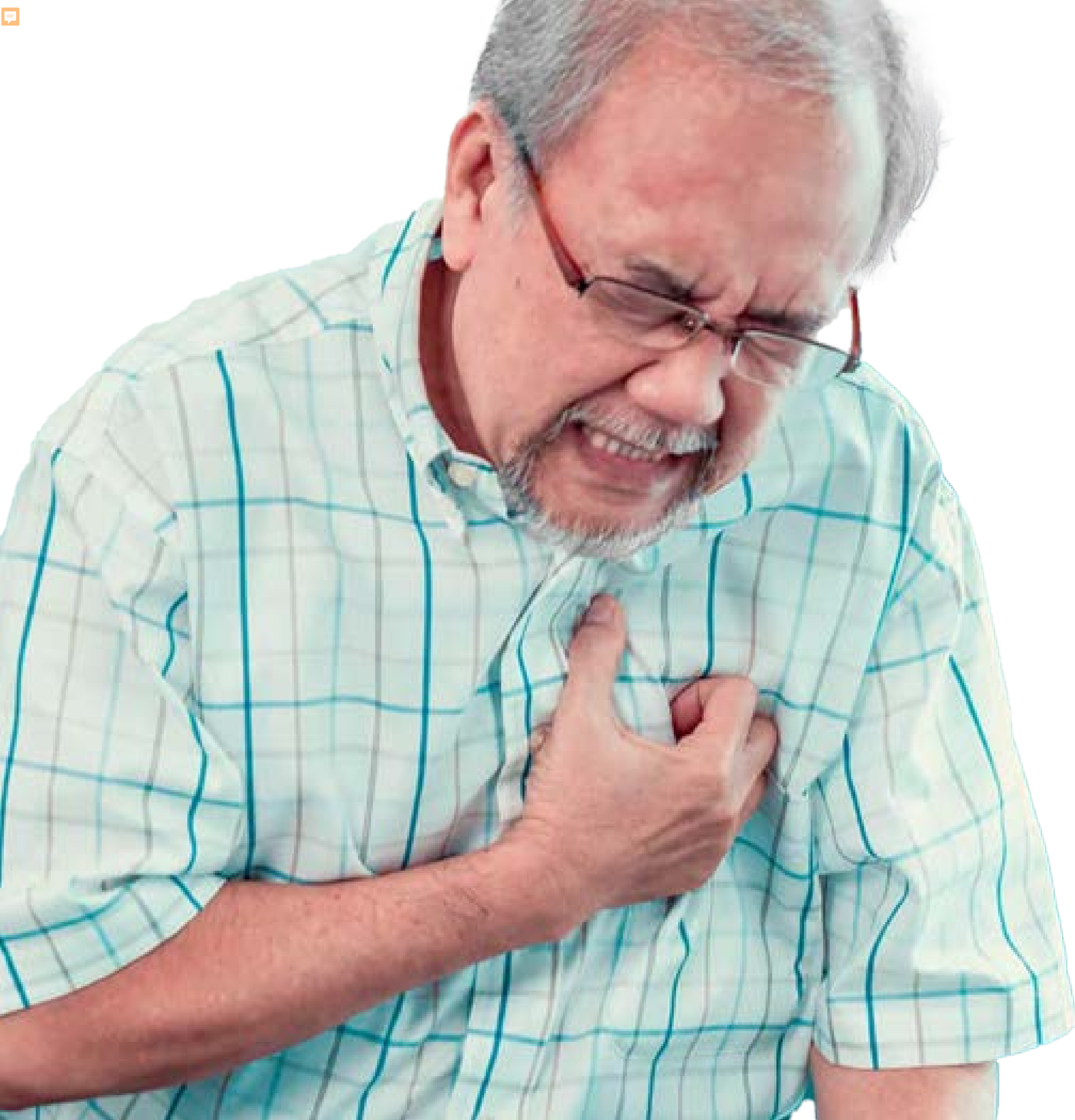


# Seizures!



Glow Stick  
+  
4-Year-Old  
=





# Be observant.

adjective

1. quick to notice things.



Trip and fall!



HAVE YOUR CASE **RESOLVED**

# New York Personal Injury Lawyers

Representing Accident Victims

Free Consultation • 24/7

 **CALL US**

**SEND US AN EMAIL**



Unhappy  
guests  
talk to  
these  
guys.



Skinned knee  
from a  
trip and fall  
incident.



Reassurance.



Confidence.



Humor.

Consent.

# Informed Consent.

“I know first aid.

“I’d like to help you.

“Is that alright with you?”





Children.

Except.

# Implied Consent.

# Your First Aid Kit.



Make Your Own.

Multiple, basic,  
first aid kits  
that you know how to use,  
placed near the action.





Fill Me!





## Durability

- Good
- Strong
- Heavy Duty

## Product Category

- Cabinets
- Carrying Cases
- Compartment Boxes

[Home](#) > [Medical](#) > [First Aid Cases](#)



# First Aid Cases

Bulk storage in the base with convenient trays for storing small medical parts. Resistant to most cleaning chemicals, these cases are great for mobile storage.

[Download Spec Sheet](#)



# Nitrile Gloves.





Hand Sanitizer.

# Hand Sanitizer.





# Paramedic Shears.

AKA...

Paramedic Scissors.

EMT Shears.

EMT Scissors.

Emergency Medical Scissors.

Trauma Shears.

Red.





Pink.





Non-Stick  
Fluoride-Coated.





Corrosion-Resistant  
Titanium.



7 1/2"

One Size To Rule  
Them All!



\$10 - \$15.

Cheap!



Betadine Swab.



Antiseptic.





Mercury.



Switzerland,  
Brazil, France,  
Iran, Germany,  
Denmark,  
and the  
United States.



# Dressing.

Bandage.



← Bandage.

← Dressing.

← Wound.



2" x 2"  
Gauze Pad.



4" x 4"  
Gauze Pad.



1" Paper Tape.  
(3M Micropore.)





 **SOUNDBODY™**

Compare to Band-Aid® Flexible Rolled Gauze\*

# Rolled Gauze

FOR SECURING A DRESSING

- Extra absorbent
- Fully flexible for hard to bandage areas
- Lightweight & breathable



 **STRETCHES & CONFORMS**

**1** ROLL STERILE  
2 IN x 2.5 YDS (50 MM x 2.28 M)  
(UNSTRETCHED)

**3 - STEP WOUND CARE**

**1 CLEAN**    **2 COVER**    **3 SECURE**



Self-Adhesive.



BANDAGES ADHESIFS DE MARQUE  
**BAND-AID**  
BANDAGES ADHESIVOS DE MARCA

NO. 1 RECOMMENDED  
FIRST AID ANTISEPTIC

**BAND-AID**

BRAND ADHESIVE BANDAGES

Johnson & Johnson

**FLEXIBLE  
FABRIC**



**Comfortable protection** that stretches & flexes as you move

Stays on for up to 24 hours

**80** ASSORTED SIZES  
see side panel for sizes

Band-Aid.



Extra Large Band-Aid.

# Triple Antibiotic Ointment.



# Triple Antibiotic Ointment.



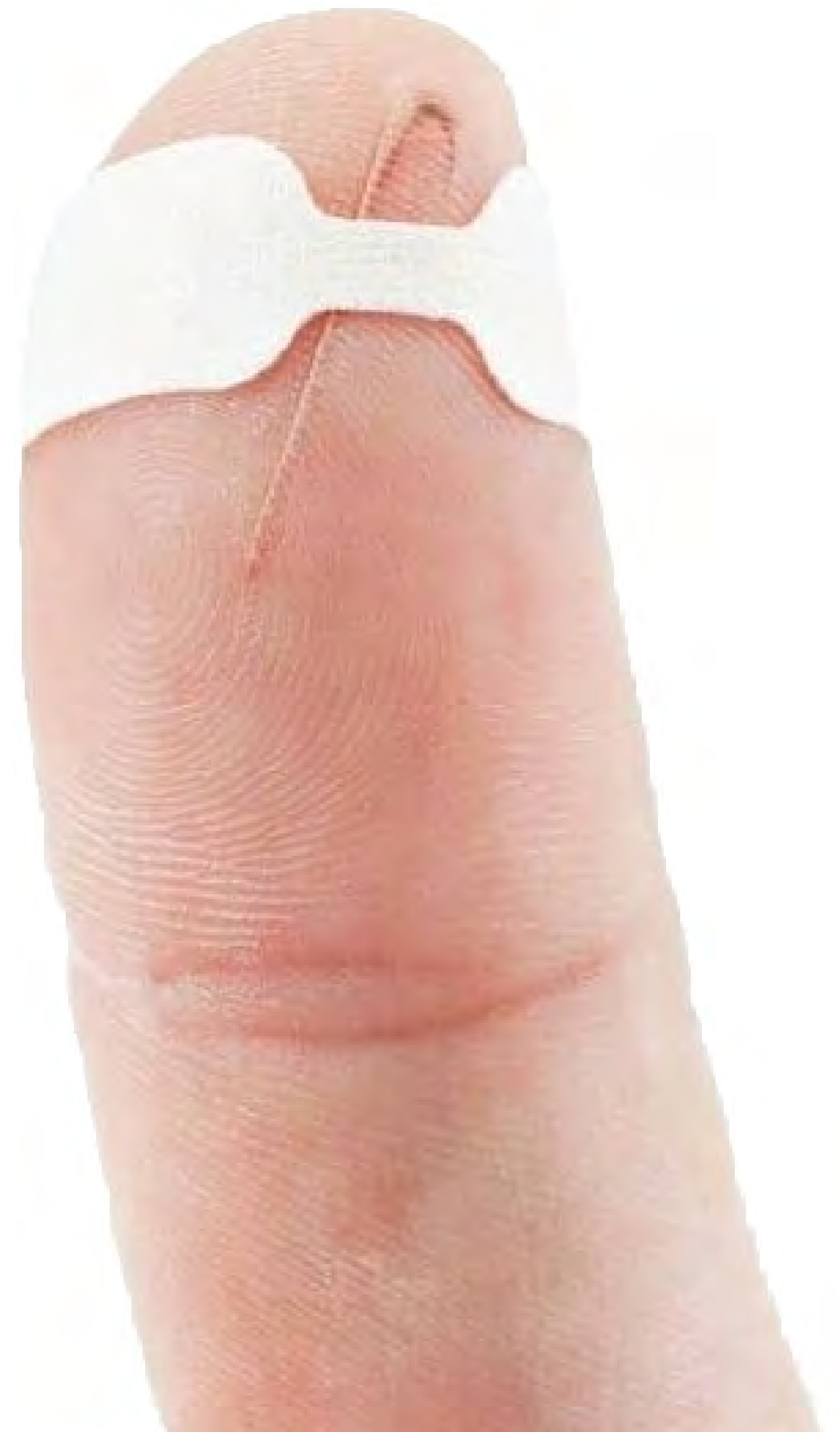


# Skinned Knee Treatment.



# First Aid Kit Extras.

# Butterfly Bandage.



# Oral Medications.



=



=





=



=





=



=



It's Ibuprofen.



Pocket Pack

Do not use if blister is open or the words "ADVIL SAFETY SEALED" under blister are missing or torn.

# Advil®

Ibuprofen Tablets, 200 mg  
Pain Reliever/Fever Reducer (NSAID)

10 Coated Tablets

Tablets



NDC 50580-449-15

# TYLENOL®

FOR ADULTS

Acetaminophen Pain Reliever  
Fever Reducer

## Extra Strength

10 Caplets  
500 mg each

### Drug Facts

Active ingredient (in each caplet)	Purpose
Acetaminophen 500 mg	Pain reliever/fever reducer

**Uses**

- temporarily relieves minor aches and pains due to:
  - the common cold
  - headache
  - backache
  - minor pain of arthritis
  - toothache
  - muscular aches
  - premenstrual and menstrual cramps
  - temporarily reduces fever

### Drug Facts (continued)

#### Warnings

**Liver warning:** This product contains acetaminophen. Severe liver damage may occur if you take:

- more than 4,000 mg of acetaminophen in 24 hours
- with other drugs containing acetaminophen
- 3 or more alcoholic drinks every day while using this product

**Allergy alert:** Acetaminophen may cause severe skin reactions. Symptoms may include:

- skin reddening
- blisters
- rash

If a skin reaction occurs, stop use and seek medical help right away.

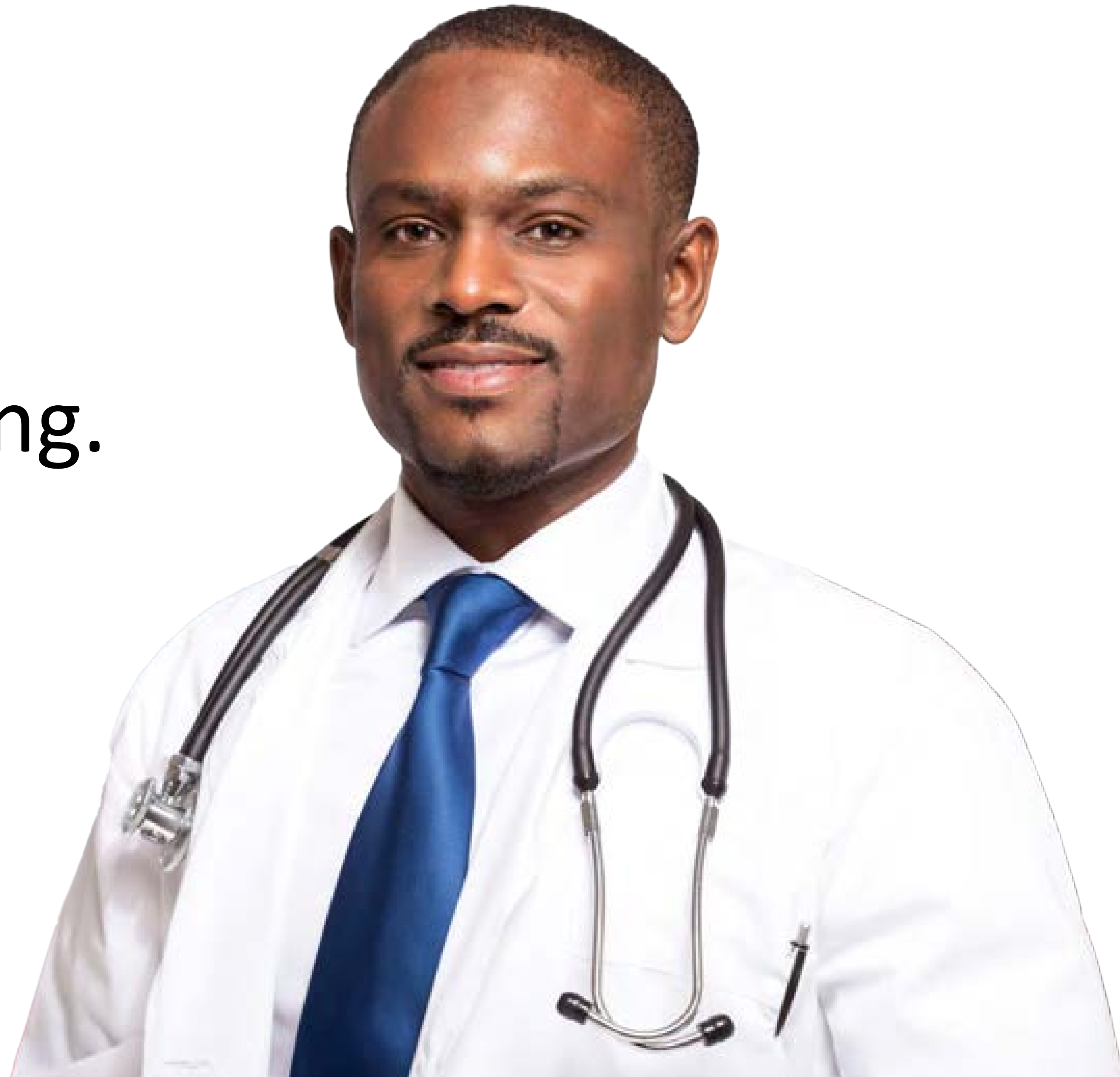






# Guests as Responders.

Advanced Training.





Maid of Honor.

Co-Worker.

Friend.

Best Man.



Incognito.

Use Them.

# Diagnostic Tools.



Stethoscope. (“Nurse  
” Variety.)





Sphygmomanometer.  
(Blood Pressure Cuff.)

# FIRST AID TRAINING



Adult/Infant  
Choking



Open  
To All



Hands-On  
Training



OSHA  
Compliant

Get Educated!



Get Educated!

**American  
Red Cross**



American  
Heart  
Association.

**#CPRwithHeart**

**HANDS-ONLY**  
**CPR**  
**2 STEPS**  
**TO SAVE A LIFE**





Learn CPR — Now!

Clear!





# Automated External Defibrillator. (AED.)





# Automated External Defibrillators. (AEDs.)



United States  
Food and Drug  
Administration  
Approved Devices  
ONLY.



Manufacturer	Device Name	Approval Date	Premarket Database
Avive Solutions, Inc.	Avive Automated External Defibrillator (AED) System	10/31/2022	<a href="#">P210015</a>
Cardiac Science Corporation	Powerheart G3 AED	12/07/2018	<a href="#">P160033</a>
Cardiac Science Corporation	Powerheart G3 Plus AED	12/07/2018	<a href="#">P160033</a>
Cardiac Science Corporation	Powerheart G5 AED	12/07/2018	<a href="#">P160033</a>
Cardiac Science Corporation	Powerheart G3 PRO AED	12/06/2018	<a href="#">P160034</a>
Defibtech, LLC	Lifeline/ReviveR DDU-100	02/01/2018	<a href="#">P150032</a>
Defibtech, LLC	Lifeline/ReviveR AUTO DDU-120	02/01/2018	<a href="#">P160032</a>
Defibtech, LLC	Lifeline/ReviveR VIEW DDU-2300	02/01/2018	<a href="#">P150032</a>
Defibtech, LLC	Lifeline/ReviveR VIEW AUTO DDU-2200	02/01/2018	<a href="#">P160032</a>
Defibtech, LLC	Lifeline/ReviveR ECG DDU-2450	02/01/2018	<a href="#">P150032</a>
Defibtech, LLC	Lifeline/ReviveR ECG+ DDU-2475	02/01/2018	<a href="#">P160032</a>
HeartSine Technologies, LLC	SAM 350P (Samaritan Public Access Automated External Defibrillator)	01/12/2017	<a href="#">P150008</a>
HeartSine Technologies, LLC	SAM 360P (Samaritan Public Access Automated External Defibrillator)	01/12/2017	<a href="#">P150008</a>
HeartSine Technologies, LLC	SAM 450P (Samaritan Public Access Automated External Defibrillator)	01/12/2017	<a href="#">P160008</a>

Manufacturer	Device Name	Approval Date	Premarket Database
HeartSine Technologies, Ltd.	samaritan 350P (SAM350P) Automated External Defibrillator	06/23/2022	<a href="#">P160008</a>
Philips Medical Systems	HeartStart Home	06/06/2019	<a href="#">P160029</a>
Philips Medical Systems	HeartStart OnSite	06/06/2019	<a href="#">P160029</a>
Philips Medical Systems	HeartStart FR3	05/11/2020	<a href="#">P160028</a>
Philips Medical Systems	HeartStart FRx	05/11/2020	<a href="#">P180028</a>
Physio-Control, Inc.	LIFEPAK CR Plus Defibrillator	12/21/2017	<a href="#">P160012</a>
Physio-Control, Inc.	LIFEPAK EXPRESS Defibrillator	12/21/2017	<a href="#">P160012</a>
Physio-Control, Inc.	LIFEPAK CR2 Defibrillator	12/21/2018	<a href="#">P170018</a>
Physio-Control, Inc.	LIFEPAK 15 Monitor/Defibrillator	07/02/2018	<a href="#">P160026</a>
Physio-Control, Inc.	LIFEPAK 20E Defibrillator/ Monitor	07/02/2018	<a href="#">P160026</a>
Physio-Control, Inc.	LIFEPAK 1000 Defibrillator	07/02/2018	<a href="#">P160026</a>
ZOLL Medical Corporation	AED Plus and Fully Automatic AED Plus	05/26/2017	<a href="#">P160015</a>
ZOLL Medical Corporation	X Series Defibrillator	12/27/2017	<a href="#">P160022</a>
ZOLL Medical Corporation	R Series Defibrillator	12/27/2017	<a href="#">P160022</a>
ZOLL Medical Corporation	AED Pro Defibrillator	12/27/2017	<a href="#">P160022</a>
ZOLL Medical Corporation	AED 3 BLS Defibrillator	12/27/2017	<a href="#">P160022</a>
ZOLL Medical Corporation	Propaq MD Defibrillator	12/27/2017	<a href="#">P160022</a>
ZOLL Medical Corporation	AED 3 Defibrillator	02/28/2020	<a href="#">P160015</a>

# 32 F.D.A.-Approved AEDs.



Training is a Thing.



AED + CPR.

# ACCIDENT INCIDENT REPORT FORM

Use this form to report accidents, injuries, medical situations, criminal activities, traffic incidents, or student behavior incidents. If possible, a report should be completed within 24 hours of the event.

Date of Report: \_\_\_\_\_, 20\_\_\_\_

## PERSON INVOLVED

Full Name: \_\_\_\_\_ Address: \_\_\_\_\_

Identification:  Driver's License No. \_\_\_\_\_  Passport No. \_\_\_\_\_

Other: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_ - \_\_\_\_ E-Mail: \_\_\_\_\_

## THE INCIDENT

Date of Incident: \_\_\_\_\_, 20\_\_\_\_ Time: \_\_\_\_:\_\_\_\_  AM  PM

Location: \_\_\_\_\_

Describe the Incident: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## INJURIES

Was anyone injured?  Yes  No

If yes, describe the injuries: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## WITNESSES

Were there witnesses to the incident?  Yes  No

If yes, enter the witnesses' names and contact info: \_\_\_\_\_

Keep a  
Written Record.

#1!



Are you the victim of a personal

# Injury?

**FREE**  
Initial Case Consultation!

*Have You Suffered an Injury from:*

- Slip & Fall
- Medical Malpractice
- Animal Attack
- Workplace Injury
- Car Accident
- Other?

*How We Can Help:*

1. You Submit your Claim.
2. We Get to Work and Update You Regularly.
3. You Collect your Compensation.



**John Sample, Esq.**  
PERSONAL INJURY LAWYER



Write  
Down  
Everything  
That  
Happened!





# HOTEL GUEST INCIDENT REPORT FORM

Use this form to report accidents, injuries, medical situations, criminal activities, traffic incidents, or student behavior incidents. If possible, a report should be completed within 24 hours of the event.

Date of Report: \_\_\_\_\_, 20\_\_\_\_

## PERSON INVOLVED

Full Name: \_\_\_\_\_ Address: \_\_\_\_\_

Identification:  Driver's License No. \_\_\_\_\_  Passport No. \_\_\_\_\_

Other: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_-\_\_\_\_ E-Mail: \_\_\_\_\_

## THE INCIDENT

Date of Incident: \_\_\_\_\_, 20\_\_\_\_ Time: \_\_\_\_:\_\_\_\_  AM  PM

Location: \_\_\_\_\_

Describe the Incident: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## INJURIES

Was anyone injured?  Yes  No

If yes, describe the injuries: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## WITNESSES

Were there witnesses to the incident?  Yes  No

If yes, enter the witnesses' names and contact info: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Who** was involved.  
**What** happened?  
**When** did it happen.  
**Where** did it happen.  
**How** (If you're sure!).

GRAMMAR WELL

# EMPLOYEE HANDBOOK 2023

Grammar Well | Refine Your Grammar

# Standard Operating Procedures



# Good Samaritan Laws.

# Three Basic Elements.

One:

The care was performed as  
**the result of** the emergency.

# Two:

The initial emergency was **not caused by** the person invoking the Good Samaritan law.

# Three:

The emergency care was **not given in a grossly negligent or reckless manner** (i.e. failure to exercise even the slightest degree of care).



# Good Samaritan Laws in the U.S.A. (scroll down to links to the state laws.)

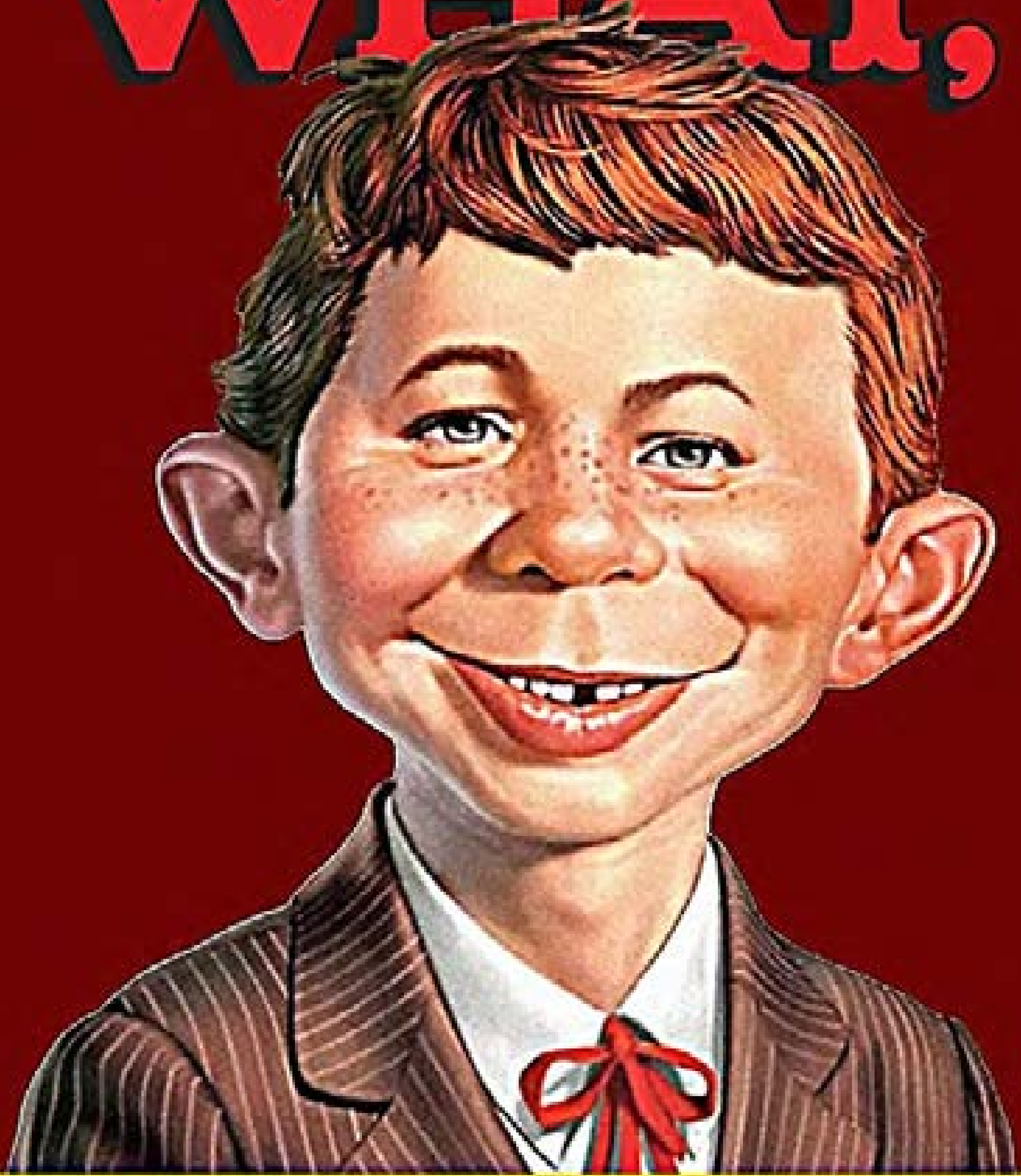
[marylandinjurylawyerblog.com/good-samaritan-maryland.html](http://marylandinjurylawyerblog.com/good-samaritan-maryland.html)

Do You Have A **Duty** To Act?

No.

**Except** in  
Hawaii, Rhode Island,  
Minnesota, Wisconsin,  
and New Hampshire.

**WHAT,**



**ME WORRY?**

You'd be 'Mad' to not  
render aid!

Married!



# BALTIMORE C FIRE DEPARTM









Set the tone.

# PUT ON A HAPPY FACE

▶ A TRUE STORY THAT WILL SAVE LIVES ◀



“Best Day Ever”!



## Five Star Review!



“What a magical wedding location. I got married at Chase Court in [date redacted] in the Garden. It was a small ceremony, followed by a cake and champagne reception. Perfect location/packages for someone on a tight budget or someone who has the cash for a big fancy wedding. **Although our wedding day didn't go quite as planned,** as my husband had a mini heat stroke literally after we said "I do," **it was still the best day ever.** David, **the owner, was so responsive and flexible.** He even allowed us to come back to finish our photos a few weeks later, which we really appreciated!”

So...

Handling medical emergencies at  
res training, physical preparedness, good care, and

Done well, you'll create the **best**  
**possible outcome for the patient**  
ensuring **happy memories for all**, filled with grati



Be Prepared!

# One:

Get or renew your  
**CPR certification** and  
first aid training.





# Two:

Assemble or reconstruct your **first aid kit(s)** and stage them where they'll be handy.



# Three:

Create, download, or update your **incident report form** and have available at every event.

## Incident Report

Document workplace incidents and injuries using the front and back of this report.

Name (Affected Individual)	Date
Time	Site / Location of Event (Address)
Name of Other Persons Involved	Name and Phone Number (Person Filling Out Rep)

### Incident Type:

- Injury - First Aid
- Injury - Medical/Emergency Treatment
- Property Damage
- Equipment Failure
- Theft

Specific Location of Event (e.g. On third floor of Building A, near elevator shaft)	Emergency Services or Police called? Y/N Reason why/why not:
Incident Description (Include all events that led up to the incident and resolution efforts following the incident)	Root Cause (Check all that apply)

# Your Shares and “Aha’s!”



Playing Nice With Venues To Build Relationships And Business!

Presentation On Presentations: Changed For Good!

\*Help!\* Handling Medical Emergencies at Events, for Event Professionals.

Small is Beautiful: How to Create Successful Elopement Packages!



**DAVID EGAN.COM**

[david@davidegan.com](mailto:david@davidegan.com)

© 2023 David Egan All Rights Reserved.

Thank You!!!

Your Opinion Matters!

Please complete the education  
evaluation for EVERY session  
you attend!

AEP-Approved  
CPCE-Certified  
CSEP-Certified





**NACE Experience**  
Conference for Catering and Events

AEP-Approved  
CPCE-Certified  
CSEP-Certified

**\*Help!\***

Handling Medical  
Emergencies at Events,  
for Event Professionals.

