

# NACE Experience Catering and Events Conference

## Chapter Registration FAQs

**Q: Is there a discount for registering more than one person together?**

A: There are no group discounts for conference registration. However, be sure to register early (before 5/6/2024) to get the best pricing.

**Q: Can we hold a registration for a chapter member who is yet to be identified, such as a scholarship recipient?**

A: This option is not currently available. Individuals should register themselves. If they cannot attend, we can help you cancel or replace with a new individual registration.

**Q: Can we transfer a registration to another individual from the same company or chapter?**

A: If the registration pricing is the same, we will assist with this. Contact [conference@nace.net](mailto:conference@nace.net)

**Q: Why does my registration show the nonmember rate even though I am a member?**

A: You will need use the primary email address associated with your membership. If you are unsure of your primary email address or your membership status, please reach out to us at [membership@nace.net](mailto:membership@nace.net).

**Q: How can I submit payment for my registration?**

A: You can pay online with a credit or debit card (MC, VISA, AMEX, or Discover), or with a bank account. You can also select payment by check during the registration process. Mail checks to:

NACE  
10440 Little Patuxent Parkway Suite 300  
Columbia, MD 21044

Checks should include the attendee's name and registration ticket number or enclose a copy of the invoice. Payment is due 30 days after registration.

**Q: What if I need to cancel my registration?**

A: If you need to cancel your registration, send an email to [conference@nace.net](mailto:conference@nace.net)

Please note our refund policy:

On or before 6/1/2024 - Full refund

6/2/2020 - 7/1/2024 - 50% refund

After 7/1/2024 - No Refunds

**Q: Can we register as a group?**

A: Individuals must register themselves. If you would like to pay together as a chapter, contact [conference@nace.net](mailto:conference@nace.net) and we can group together registration invoices upon request.

**Q: How can I change my registration details?**

A: Contact NACE by email [conference@nace.net](mailto:conference@nace.net)